



**GROUP TRAVEL POLICIES**  
**ONE NIAGARA "Your Gateway to the Falls"**  
 360 Rainbow Blvd, Niagara Falls, NY 14303  
 Toll free: 866-678-3974 ext 4  
 Direct (text): 716-990-4018  
 E-mail: Thunderingwaters@icloud.com



## Tour Operators and Tour Leaders: Reservations & Ticket Collection

**Reservations:** Tour leaders need to text requested show reservation to 716-990-4018. No Verbal reservations please. Thundering Waters Show management will text back reservation confirmation. Please confirm number of guest by 2:00 eastern time day of show or sooner.

**Morning Show:** Morning show start time is approximately 10:15 am. We reserve the right to change morning show start time to accommodate Motorcoach arrival times. If you are reserving for a morning show please reserve no later than 8:30pm eastern time the night before.

**Cancellation:** Cancellation request must be no later than 4 hours before start time of reserved show. If cancellation does not happen at least 4 hours before start time, we reserve the right to charge \$5.00/ticket for each seat reserved.

**Arrival:** Please arrive at least 15 minutes before show time. Shows start on time as scheduled. We will not hold shows. Tour leader and guest that arrive more than 10 minutes late will not be allowed to enter the theater. Tour leaders are responsible to hand out show tickets in advance of guest arriving to theater. Each guest must have a ticket in hand before entering the theater.

**Bus Breakdowns:** Please notify us by text - No fee will occur.

**Group Rates:** To receive group rates you must pay for the entire group at the time of reservation or when the entire group is present at the door.

**Complimentary Ticket:** One adult show ticket per group reservation. Must be a minimum of 15 people.

**Acceptable payment types:** Company check only (must arrive prior to reservation date), Credit cards (Visa, Master Card) and Cash (accepted upon arrival only)

<b>SHOW TIMES:</b>		
<b><u>DAY</u></b>	<b><u>EVENING</u></b>	<b><u>MORNING</u></b>
Monday:	7:15 & 8:30 pm	N/A
Tuesday:	7:15 & 8:30 pm	10:30 am
Wednesday:	7:15 & 8:30 pm	N/A
Thursday:	7:15 & 8:30 pm	10:30 am
Friday:	7:15 & 8:30 pm	N/A
Saturday:	7:15 & 8:30 pm	10:30 am