



**GROUP TRAVEL POLICIES &  
ACCOMMODATIONS**  
**ONE NIAGARA "Your Gateway to the Falls"**  
360 Rainbow Blvd, Niagara Falls, NY 14303  
Toll free: 866.678.3974  
Local: 716.804.0008



One Niagara is a leader in group travel. Located directly across the street from the Niagara Falls State Park, we have everything you need all in one convenient location and provide you with accommodations that are unmatched. Below is a list of the services available to you. Whatever your needs, you design your stay with us. We can bundle services and you can spend the day with us, or just be a stop along your way.

### **ACCOMMODATIONS**

**Gratuity:** Group leader receives \$50 upon arrival while being greeted from visitor service specialist.

**Meal Policy:** Group leader and driver eat free. Visitor service specialist will assist you to make sure you get everything you need.

**Commission based sales opportunity for repeat business:** The **MADE IN AMERICA**® Store has contracted with us to pay a commission to group leaders that bring their travel clients to One Niagara to shop. **MADE IN AMERICA**® – sells 100% authentic made in America products. Famously known for selling goods whose raw materials, labor and packaging are 100% American Made. "The souvenirs are authentic and all-American." In addition to carrying items branded with Niagara Falls and our region, Made in America carries souvenir items branded with the following U.S. cities: Boston, New York City, Philadelphia and Washington, D.C. **MADE IN AMERICA**® Store's minimum commission is at 5% and maybe more depending on frequency of visits from leader/operator of the tour companies gross sales.

**Coupons:** 10% discount coupon to shop at the "Blooming Onion". The Blooming Onion Outlet is WNY's largest souvenir outlet; no one else has this much variety. Upon request coupons are presented to both pre-scheduled and drive-up group motor coach arrivals. Participation in step-on-guide packages not required.

**Secured Off Site Parking Lot:** After drop off at our location, drivers will have the choice to move the bus to our off-site secure parking lot and be shuttled from and back to One Niagara. Upon arrival they will be escorted to the driver lounge. Upon departure, driver will be issued a certificate indicating that they were at a rest area to satisfy D.O.T. compliance if requested. Off-site parking, not required, available at drivers discretion.

**Meal Voucher:** Preplanning your groups meal? Include it in one of your package deals? We offer tiered pricing to Receptive Operators, Tour Operators, Travel Agents, Brokers, Group leaders and Tour organizers. The coolest part of our voucher is that it is redeemable at any of our 11 restaurants serving in our international food court. Who doesn't like variety! It is one less thing for you to think about. Bottle of water or can of soda is included in price.

**Group Tour Packages:** We are your one stop destination. If you spend your day with us, you will have every detail of dining, to shopping, to sightseeing planned all in one step. We can accommodate your schedule with a half day or full day tour.

**Step-on-Guide service:** Do you have everything planned except for your local trip around the falls? Pull your motor coach up to our facility (conveniently located directly across the street from the Niagara Falls State Park), pick up your guide and let them do the rest. Guided services and Step-on-Guide prices available upon request.

**Customized Tour Packages:** Being experienced and knowledgeable is what makes us pro's at helping you design your stay. Tell us your needs and One Niagara and Cataract Tours & Sightseeing team work will make it happen.



**GROUP TRAVEL PACKAGES**  
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Local: 716.804.0008  
E-mail: karibullman@gmail.com



### **Step-On-Guide Tour Packages: ALL AMERICAN TOUR**

Let One Niagara's premiere tour operator, Cataract Tours & Sightseeing knowledgeable Step-On-Guides take the burden off of you, the tour leader...while One Niagara "Your Gateway to the Falls" makes your exploration of this natural wonder, fun, easy and memorable. Whatever you have planned we are your one stop to Eat, Shop, Tour and Relax!

#### **Half Day Package** (total time approximately 4 ½ hours) \* *shop or dine before or after tour*

- **Maid of the Mist:** Experience the power of the Majestic Niagara Falls with a breathtaking view from the New York Observation Tower overlooking the America Falls from 185 feet above. Then you will journey down to explore the roar of the Falls on the Maid of the Mist boat tour where you will enjoy approximately a 25 minute boat ride into the center of the Horseshoe Falls, upon return you will go to prospect point and learn a brief history. (All your rain gear will be provided)
- **Imax Movie:** Legends of Niagara – Experience 12,000 years of Niagara's History in a breathtaking 40 minutes.
- **Lunch/Dinner:** Enjoy a meal of your choice at our International Food Court. (includes bottle of water or soda)
- **10% Shopping Voucher:** Voucher redeemable at our 10,000 sq ft souvenir outlet. (\$10.00 minimum purchase)

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#### **Full Day Package** (total time approximately 7 hours) Full day tours should arrive between 9am and 1pm.

- **Imax Movie:** Legends of Niagara – Experience 12,000 years of Niagara's History in a breathtaking 40 minutes.
- **Maid of the Mist:** Experience the power of the Majestic Niagara Falls with a breathtaking view from the New York Observation Tower overlooking the America Falls from 185 feet above. Then you will journey down to explore the roar of the Falls on the Maid of the Mist boat tour where you will enjoy approximately a 25 minute boat ride into the center of the Horseshoe Falls, upon return you will go to prospect point and learn a brief history. (All your rain gear will be provided)
- **Goat Island:** You will see Terrapin Point, Upper and Lower Rapids, Bridal Veil Falls, Horseshoe Falls, Luna Island and Three Sisters Island.
- **Cave of the Winds:** Travel 175 feet down into the Niagara Gorge, following a wooden walkway to the Hurricane Deck where you will have an exhilarating journey just a few steps behind the Bridal Veil Falls.
- **Lunch/Dinner:** Enjoy a meal of your choice at our International Food Court. (includes bottle of water or soda)
- **10% Shopping Voucher:** Voucher redeemable at our 10,000 sq ft souvenir outlet. (\$10.00 minimum purchase)

*\* If arrival time is between 10:30am and noon (full day tour only) we recommend dining and shopping before departure to State Park. However, we are open late and can accommodate your group at your discretion. Or your group can choose to take a break at the half way point of the tour which is at the end of the Maid of the Mist tour.*



**GROUP TIERED PRICING**  
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**TIERD PRICING**

**FULL DAY TOUR:** Retail value \$169.00

Receptive Tour Operator: \$55.77

Tour Operator / Travel Agent / Broker \$64.14

Group Leader / Tour Organizer \$73.76

**HALF DAY TOUR:** Retail value \$89.00

Receptive Tour Operator: \$41.97

Tour Operator / Travel Agent / Broker \$48.27

Group Leader / Tour Organizer \$55.52

*\* Prices include step-on-guide fee, cost of attractions and meal voucher.*

**MEAL VOUCHER:** Average retail value \$20.00

Receptive Tour Operator: \$10.00

Tour Operator / Travel Agent / Broker \$11.50

Group Leader / Tour Organizer \$13.20

*\* Meal vouchers can be sold independent of group tour packages.*

Please indicate Date and approximate time of Arrival. Date: \_\_\_/\_\_\_/20\_\_\_ Time: \_\_\_\_\_am/pm

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_ Cell: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

GROUP CODE: \_\_\_\_\_

**GROUP BILLING VOUCHER:** Please use this to indicate number of guest participating in tour. Numbers can be modified up to date of arrival.

FULL DAY TOUR: Adults \_\_\_\_\_ Child \_\_\_\_\_ LAP \_\_\_\_\_ Total \_\_\_\_\_

HALF DAY TOUR: Adults \_\_\_\_\_ Child \_\_\_\_\_ LAP \_\_\_\_\_ Total \_\_\_\_\_

MEAL VOUCHER (ONLY): Adults \_\_\_\_\_ Child \_\_\_\_\_ Total \_\_\_\_\_ GROUP CODE: \_\_\_\_\_

**PAYMENT TERMS:**

Client name (person authorizing payment): \_\_\_\_\_

\_\_\_\_\_ I want to establish Special Payment Terms as outlined below.

\* Meal vouchers sold separately can be paid at time of service. Please see below for meal voucher payment terms.

Date of first payment: \_\_\_\_\_ Amount: \_\_\_\_\_ (10% minimum to hold guide)

Special Instructions: Payment method: Check or Credit Card

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Cardholder name (as it appears on Card) \_\_\_\_\_

Credit Card # \_\_\_\_\_ CSV code: \_\_\_\_\_

Type of Card: MC Visa Amex Disc Exp Date: \_\_\_/\_\_\_

Billing Address: \_\_\_\_\_

I authorize One Niagara to process the above on my Credit card. I understand that these transaction will automatically be processed and I will receive a credit card receipt and paid invoice. I agree and understand that the balance is due the day before arrival as stated on this contract unless other stated in the special instructions, e.g. I am bringing balance due in Cash or Check upon arrival.

\_\_\_\_\_  
Authorized Cardholder Signature      Date      One Niagara Representative      Date

**Meal Vouchers (ONLY)**

Vouchers sold separately can be paid with cash or check upon arrival. No deposit is needed. By checking here indicates that you will be presenting payment upon arrival.

[ ] Yes, I will be presenting payment upon arrival.

\_\_\_\_\_  
Authorized Representative Signature      Date      One Niagara Representative      Date

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For Internal Processing: Date: \_\_\_\_\_ Amount: \_\_\_\_\_ Trans#: \_\_\_\_\_

Additional notes:  
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 Direct (text): 716-990-4018  
 E-mail: Thunderingwaters@icloud.com



## Tour Operators and Tour Leaders: Reservations & Ticket Collection

**Reservations:** Tour leaders need to text requested show reservation to 716-990-4018. No Verbal reservations please. Thundering Waters Show management will text back reservation confirmation. Please confirm number of guest by 2:00 eastern time day of show or sooner.

**Morning Show:** Morning show start time is approximately 10:15 am. We reserve the right to change morning show start time to accommodate Motorcoach arrival times. If you are reserving for a morning show please reserve no later than 8:30pm eastern time the night before.

**Cancellation:** Cancellation request must be no later than 4 hours before start time of reserved show. If cancellation does not happen at least 4 hours before start time, we reserve the right to charge \$5.00/ticket for each seat reserved.

**Arrival:** Please arrive at least 15 minutes before show time. Shows start on time as scheduled. We will not hold shows. Tour leader and guest that arrive more than 10 minutes late will not be allowed to enter the theater. Tour leaders are responsible to hand out show tickets in advance of guest arriving to theater. Each guest must have a ticket in hand before entering the theater.

**Bus Breakdowns:** Please notify us by text - No fee will occur.

**Group Rates:** To receive group rates you must pay for the entire group at the time of reservation or when the entire group is present at the door.

**Complimentary Ticket:** One adult show ticket per group reservation. Must be a minimum of 15 people.

**Acceptable payment types:** Company check only (must arrive prior to reservation date), Credit cards (Visa, Master Card) and Cash (accepted upon arrival only)

<b>SHOW TIMES:</b>		
<b><u>DAY</u></b>	<b><u>EVENING</u></b>	<b><u>MORNING</u></b>
Monday:	7:15 & 8:30 pm	N/A
Tuesday:	7:15 & 8:30 pm	10:30 am
Wednesday:	7:15 & 8:30 pm	N/A
Thursday:	7:15 & 8:30 pm	10:30 am
Friday:	7:15 & 8:30 pm	N/A
Saturday:	7:15 & 8:30 pm	10:30 am
Sunday:	7:15 & 8:30 pm	10:30 am